

**Centre for Aerospace & Defence Laws (CADL)
DIRECTORATE OF DISTANCE EDUCATION
NALSAR UNIVERSITY OF LAW, HYDERABAD**

**M.A. (AVIATION LAW & AIR TRANSPORT MANAGEMENT)
ADVANCED DIPLOMA IN AVIATION LAW & AIR TRANSPORT MANAGEMENT**

Academic Year: 2024-2025

First Semester Repeat Examination (May, 2025)

Paper III - 1.1.3. Principles of Management

Duration of the Examination: 2 ½ hours

Total Marks : 70 marks

INSTRUCTIONS TO CANDIDATES

- a) Read the instructions carefully and adhere to the same.
 - b) Please mention your DDE ID No., date of the exam, name of the programme & subject on the Answer Sheet and the Additional Answer Sheets, if any.
 - c) The questions to be interpreted as given and no clarification can be sought from the Invigilator.
 - d) Clearly indicate the question numbers while answering them. Answers without question numbers / wrong question numbers will not be evaluated.
 - e) Write the answers clearly and neatly. Answers in illegible handwriting will not be taken into consideration.
 - f) Candidates are prohibited to carry phones or any other electronic devices, books, material etc. in the Examination Hall.
 - g) Copying is strictly prohibited and is considered as a serious academic misconduct and the University will take action as it deems fit.
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Section – A

Answer FIVE questions out of SEVEN questions and each question carries 10 marks. (5 x 10 marks = 50 marks)

1. Critically evaluate how internal and external environments shape managerial roles in an organization. Provide examples from the aviation industry.
2. Differentiate between strategic, tactical, and operational plans with suitable aviation examples. How do they interlink for organizational success?
3. Discuss the importance of authority, responsibility, and delegation in effective organizational design. Why is balance between them essential?

4. Compare and contrast transformational and transactional leadership. Which is more suitable in managing diverse aviation teams and why?
5. Describe the control process and explain how feedforward, concurrent, and feedback controls are applied in real-world aviation operations.
6. How does globalization impact managerial functions in the aviation sector? Identify two key challenges and suggest solutions.
7. Explain how technology and decision-making tools like MIS, dashboards, and analytics enhance strategic planning and control in modern organizations.

Section – B

Answer FOUR questions out of SIX questions and each question carries 05 marks. (4 x 5 marks = 20 marks)

- A) What are Henry Mintzberg's managerial roles? Illustrate with examples from the aviation industry.
- B) What are the key steps in the decision-making process? How do they contribute to effective management?
- C) What is span of control? How does it influence efficiency in aviation-based organizational structures?
- D) Explain Herzberg's Two-Factor Theory and its application to motivating ground staff in airlines.
- E) What are non-financial controls? Provide two examples relevant to service-based industries like aviation.
- F) What is innovation management? How can it help aviation organizations remain competitive in dynamic